



Time	Exp.	Flight	Destination	Gate	Remarks
10:05	15:00	8G 005	Heathrow		On Time
10:15	11:15	EK 763	Johannesburg	09	Departed
11:20	12:15	KC 896	Almaty	06	Now Boarding
11:25		MH 156	Beirut	11	On Time
11:30	11:30	KC 898	Delhi	08	On Time
11:40		EP 6747	Ler	1	Departed
11:45		BA 104	Heathrow	16	On Time
11:45		J9 457	Kuwait	14	On Time
11:50		PK 232	Quetta	05	On Time
12:00		Y9 7143	Kish	4	Gate Open
12:05		EK 516	Bangalore	26	On Time
12:10	12:10	EP 6559	Bandar Lengeh	3	Gate Open
12:15		EP 6790	Mashad	2	On Time
12:30		AF 629	Paris (CDG)	22	Gate Open

**Performance. Innovation.
Profitability. Resilience.**

**Delivering Global Aviation Expertise and Innovation to Assure
Safe, Efficient and Future-Ready Airport / Ground Services Operations**

Supporting Digitization, Resilience and Future Readiness

CONPROS was founded in 2001 as a one-stop shop **boutique consulting and project services network** of engineers, SMEs in aviation and transportation, ICT large scale project specialists and change management experts.

CONPROS global expert and expertise network supports **air transportation** customers, **smart mobility** and **logistics, tourism** organizations (DMOs), **service** companies, **ICT** solution providers / system integrators and the **public sector**.

Along with starting a **Thai joint venture company** with focus on aviation and mobility in the ASEAN region an **innovation hub** was added to promote advanced solutions.



CONPROS' consulting and expert network is completed by

- numerous cooperations regarding **innovative technology**,
- a traditional strong link with **universities / research institutions**, and
- long-term established partnerships with global and regional **solution providers**.



CONPROS combines methodology, project management, practical operational experience, technology and research results into an added-value consulting for performance optimization and digitization, knowledge transfer, transition support and best-fit solution delivery.





CONPROS' proven business advisory, transition support and professional services combine

- practical global air transportation industry operational / business process expertise across all stake-holders (ground, air, ATM),
- experience in adapting industry best practices, customer / market expectation development, and local specifics to assure competitiveness,
- proven track record in successfully deploying and introducing digitization from strategy to operations including change / transition management,
- knowledge on future trends in business, technology and HR management and
- advanced lean, agile and co-operative concepts.

Our partnership approach delivers fast and tangible benefits to your operations by **gold standard examples, proven innovation, acceptable change, successful transition and substantial knowledge transfer.**



Project Partner



CONPROS
digital. resilient. future ready.

■ Business Development

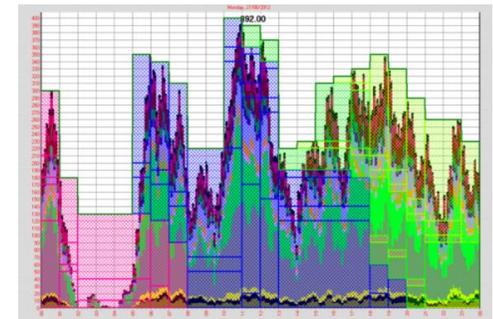
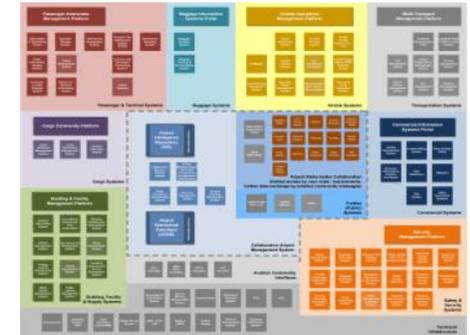
Developing / supporting new business opportunities from first idea and strategy to market check. MVP, partnering and alliances.

■ Performance Optimization

Holistic support improving / regaining competitiveness: process due diligence, benchmarking, gap analysis, change recommendations, roadmap, change / transition support, supporting digital tools, continuous improvement.

■ Business Digitization / Advanced Capabilities

Digitization potential, digitization readiness, digital master planning, adaption of business and processes to new digital capabilities, requirements engineering, tendering support, PMO / project management, testing / acceptance management, operational readiness, transition support, communication. Alternatively: digitization as one-stop-shop package of product(s), systems integration, business process update and transition to successful next level operations as joint team with best-fit product suppliers and system integrators.



Added Value to Airport and Ground Services Projects

- **Extensive 360° aviation industry expertise** across all key stake-holders including ATC/ATFM with special focus on performance, digitization, resilience and future-readiness.
- **More than 2 decades of global expertise** in jointly developing and introducing individualized best-fit new services, processes and related digitization to enhance efficiency in service delivery, flexibility in resourcing, improved predictability and a technology-driven performance improvement including quality / customer experience based on industry best practices, agile concepts and state-of-the-art HR development.
- **Proven expertise in integrating users** across all levels of management in mixed teams and multi-cultural environments motivating to actively participate in necessary changes to get or to stay ahead of the market development.
- **Provision of multi-national best-fit expert team** from Europe and Asia to assure an optimized knowledge-transfer and to deliver tangible results in short time, accepted transition steps and financially affordable.



Airport and Ground Services Project Experience

The below selection of customers / projects provides an overview of the variety of served industries and global distribution. **CONPROS'** customer relationship, typically, is long-term, accompanying and supporting our customers as they develop services and products, successfully operating and adapting to changing markets in aviation



CONPROS' provision of benchmark operational practice adapted to local markets, best-in-breed designed, combined and integrated digital solutions delivered by multidisciplinary best-fit **project teams assure successful optimization, digitization and change, generating short-term tangible results and sustainable business benefits and competitiveness.**

CONPROS
digital. resilient. future ready.